
CRAFTMARK HOMES[®]

Thursday, March 19, 2020

To Our Craftmark Family,

The well-being and safety of our customers, team, and trade partners are our top priority.

As of Wednesday, March 18, Craftmark Homes has enacted a “By Personal Appointment Only” policy at our model homes, following recommended best practices for the current situation. Craftmark’s model homes will be open for Personal Appointments, Virtual Appointments, and Calls during normal hours of operation (please see our website).

Our routines have adjusted in order to provide the safest experience we can. Models are frequently cleaned, and high-touch areas are being sanitized thoroughly and regularly. Especially between appointments.

If you would like to visit any of our model homes, we ask that you help us maintain a safe environment:

- Please reach out via the website, email, or phone to schedule an appointment.
- We will be greeting guests with a smile and a wave - handshakes and hugs will be saved for another day!
- Please wash your hands immediately upon entering our model homes.
- We ask that you keep Personal Appointment groups to five people or fewer so that we can maintain recommended distances.
- If you are feeling ill or showing any signs of sickness on the day of your tour, please do not come on your tour. We’re happy to host you virtually instead, via Facetime/Skype, conference call, or your preferred method.

Following these guidelines will help us maintain a healthy environment for everyone visiting our communities. We are excited to meet with you!

Please do not hesitate to reach out to any of our team members during this time. With low interest rates and warming weather, it’s a great time to buy a new home!

Craftmark is privileged to have been a member of the DC/MD/VA community for nearly 30 years, and we take our commitment to our customers, team members, and trade family seriously. Thank you for your patience as we navigate this evolving situation together.

Sincerely,
The Craftmark Executive Team